PART 4

EVALUATION CRITERIA

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1. CRITICAL CRITERIA

Non-compliance with any of the following critical criteria shall preclude the Tender Proposal from further evaluation.

- 1.1. The Tenderer shall comply fully with all Terms and Conditions of Part 1.
- 1.2. Tenderers must meet and comply with the stated schedule and timeline for Pilot and Full Implementation.
- 1.3. Tenderers that are debarred shall not be allowed to participate in the tender and shall not be considered for award of tender. If a tender is submitted without explicitly mentioning that the Tenderer is currently debarred, ESG shall treat the submission of the tender as an express continuing declaration by the Tenderer that the Tenderer is in fact eligible to participate in this Tender and, if such a declaration is discovered to be false, ESG shall be entitled to rescind any contracts entered into pursuant to such a tender, without ESG being liable therefore in damages or compensation.
- 1.4. Compliance with Requirements Specifications
 - a. The items proposed shall meet all the mandatory requirements specified in the Requirement Specifications of **Part 2 OBP Specifications**. Mandatory requirements are requirements specified with "shall", "will", "mandatory" and "must".
- 1.5. Compliance with Submission Requirements
 - a. Tenderers must submit an implementation plan detailing the events necessary to meet the commissioning of the application software in accordance to Part 2
 Part 2 OBP Specifications.
 - b. The Tender Proposal shall strictly follow the layout stated in Part 3 Guidelines for OBP Submission. Non-compliance to this format may render the proposal liable to rejection.
 - c. The prices shall be stated clearly indicating the cost of the items according to the format specified in the Cost Schedules, Schedule 1 of Part 3. Tenderers must quote for all requirements of the tender including optional items. Volume discounts (if any) shall be clearly stated. A softcopy of the Cost Schedules shall be submitted through Gov-PACT Portal.
 - d. The prescribed forms, "Form of Proposal" shall be completed without any alterations.

2. OTHER CRITERIA

Proposed Solution shall be evaluated based on the following criteria and weights:

No	Criteria	Weights
1	Ability & expertise to undertake and deliver the project	15%
	Relevant technical expertise, team composition and team strength, in implementing projects of similar nature and is able to articulate and demonstrate capabilities.	
2	Ability to meet business outcome	25%
	Demonstrate proposed solution and clearly articulates how the KPIs & Success Criteria can be met and how baseline can be determined to measure the success of the KPIs.	
3	Innovation, Value Creation & Sustainability	30%
	The proposed Solution shall have a strong element of "innovation" that allows the proposed Solution to meet the project objectives and business outcome. The proposed Solution shall also have a reasonable and sustainable proposed business model.	
4	Price Competitiveness	30%
	The price quoted for each of the milestones as stated by the Tenderer in Part 3 Guidelines for OBP Submission shall be quoted clearly in the format indicated in the schedule.	